

What does LibDib do?

LibDib is a fully licensed three-tier distributor of alcoholic beverages. The LibDib web platform offers Restaurants, Bars and Retailers an online marketplace that is easily searchable and filled with hundreds of unique wines and small batch spirits from around the world. Buyers can purchase online, order by phone, or submit a digital order.

What types of products are on LibDib?

LibDib is unique in that we provide distribution to ANY licensed producer (Maker) from anywhere in the world. That means that we have products that can't be found anywhere else. Innovative, emerging and small batch brands that would traditionally not have access to the market.

Where is LibDib available?

LibDib is currently available in California, Colorado, Florida, New York, and Wisconsin. We have partnered with established distributors like Republic National Distributing Company (RNDC), the nation's second largest distributor, to expand to new markets. We will be announcing those new markets in the near future.

What information do I have to provide to sign up?

Sign up on LibDib.com. No applications or credit checks! Buyers just provide basic contact information including email address, company information (including a licensed premise address) and a valid license. We are often able to find the license behind the scenes immediately, and if not you'll need to provide your license information before you buy any products on LibDib.

Are there any obligations or service fees?

No. LibDib does not require a credit application and does not charge any fees to buyers. It's free to sign up and free to shop as long as you are a licensed restaurant, bar or retailer.

I don't want to provide you with my information. How can I get more info?

We'll be happy to give a preview of our shop or suggest products that suit your needs. Contact our team at 1-844-542-3421 or email buyers@libdib.com and they'll get you the answers you are looking for.

I don't want to sign up online, is there another way to sign up?

Yes! A good ol' fashioned phone call or email is also acceptable. Just contact our team at 1-844-542-3421 or email buyers@libdib.com and they'll take good care of you.

Why don't you have sales reps?

LibDib is a technology company and a distributor. As a tech company we like to use our engineering prowess to offer a new way for buying and selling wine and spirits. That means no sales reps. With LibDib, Makers are your main face-to-face contacts, offering a better buying experience for you.

Are you a broker?

No. LibDib is a fully licensed three-tier distributor. To learn more, visit: <https://libdib.com/blog/libdib-is-a-distributor-not-a-broker-and-why-it-matters/>.

How do I purchase products?

With LibDib, it's easy to browse, search and purchase craft products online. Buyers can search for items by name, type, keywords, price, rating, variety, country, region, vintage, brand, and so on. We also offer convenient categories like wine, spirits, award-winning, craft trends, etc. Choose the products you want, place them in a shopping cart and checkout. It's that easy. You also have the option to tag favorites and create lists of products. And, if you don't want to shop online, you can contact our reseller team at 1-844-542-3421 or email buyers@libdib.com. They can suggest products or place an order for you. Whatever is easiest for you!

How often does LibDib add new products?

New products are available daily as new products come on board. Be sure to check back often, search, learn, and enjoy trying new craft wine and spirits. Your customers will thank you!

Do you have order minimums?

With LibDib there are no minimums so you can purchase what you want, when you want it.

How will my products be delivered?

When ordering you can request specific delivery windows and parameters. After placing an order you will receive a confirmation email with specific shipment and tracking information. Shipments will be delivered depending on the rules and regulations in your state. In some instances, the shipment is sent via common carrier and in other circumstances, the shipment will make a stop LibDib's licensed warehouse and then be delivered to you. Once a shipment is delivered, a delivery notification will be sent, outlining what was included.

How do I pay my invoice?

LibDib will invoice you once your products are delivered. Payment is processed according to terms and you have several payment options depending on the legal rules in your state. LibDib accepts ACH, check or credit card in some states. Where legally available, LibDib also offers an e-invoice. The first payment option is an E-invoice (where legally available). An E-invoice can be paid with a transfer of electronic funds. This can be done using the Intuit Payments link included in the invoice email. The electronic funds transfer is in the form of an ACH transaction from your chosen financial institution. Once signed up with Intuit Payments, the information can be saved securely to avoid repetitive entry. Once set up it will make it easy for future payments.